

9206

University of Mumbai
Examinations Summer 2022
B. E. (Information Technology) (Sem –VIII) (CBCGS)(R2016)
Course Code: IT01228 Knowledge Management (DLOC)
Subject code: 53155

Time: 2 hour 30 minutes

Max. Marks: 80

Q1.	Choose the correct option for following questions. All the Questions are compulsory and carry equal marks
1.	Before making the first appointment, the.....must acquire knowledge about the problem and the expert.
Option A:	Middle manager
Option B:	DBA
Option C:	Tester
Option D:	Knowledge developer
2.	In terms of knowledge-based systems, can be programmed to learn from the user behavior and deduce future behavior for assisting the user.
Option A:	An agent
Option B:	User
Option C:	Leader
Option D:	A worker
3.	...follows logical testing and check the system's behavior in a realistic environment.
Option A:	User Acceptance testing
Option B:	Knowledge Testing
Option C:	Software Testing
Option D:	Logical Testing
4.	...is make sure that the system produces correct results.
Option A:	User Acceptance testing
Option B:	Knowledge Testing
Option C:	Software Testing
Option D:	Logical Testing
5.	The aim of.....is to bring up the most historical case that matches the present case.
Option A:	Case based reasoning
Option B:	Content based reasoning
Option C:	Case based leveling
Option D:	Content based leveling
6.incorporates the idea of having the right product in the right place ,at the right time ,in the right condition and at the right price
Option A:	BI
Option B:	Value chain
Option C:	CRM
Option D:	SCM
7.	In.....one ongoing team specialized in specific task(s) moves to other locations and performs the same task(s).
Option A:	Data transfer
Option B:	Collective sequential transfer
Option C:	Explicit interterm transfer
Option D:	Tacit knowledge transfer

8.	In KMSLC ,the evolving system is verified and validated from...
Option A:	End of the cycle
Option B:	Middle of the cycle
Option C:	Before the cycle
Option D:	In starting phase
9.	Conversion from.....Knowledge involves internalizing.
Option A:	Tacit to explicit
Option B:	Tacit to tacit
Option C:	Explicit to tacit
Option D:	Explicit to explicit
10.	In consensus decision making.....follows a procedure designed to ensure fairness and standardization
Option A:	Tester
Option B:	DBA
Option C:	User
Option D:	Knowledge developer

Q2.	Solve any Two Questions	10 marks each
A	Briefly explain about Nonaka's Model of Knowledge Creation and Transformation	
B	Explain about Types of knowledge with neat diagram.	
C	Summarize the uses and limitations of the internet as they relate to Knowledge management.	
Q3.	Solve any Two Questions	10 marks each
A	Briefly explain about Knowledge Developer's Skill Sets.	
B	Explain about Fuzzy Reasoning and the Quality of Knowledge	
C	Explain about classification tree and association rule.	
Q4.	Solve any Two Questions	10 marks each
A	Discuss about Decision Making Architecture.	
B	Explain about the Knowledge Transfer in the E-world.	
C	Explain about Types of knowledge with neat diagram.	