

Time : 3 Hours

Marks : 80

N. B

- (1) Question No 1. is compulsory
- (2) Attempt any three questions out of remaining five
- (3) Draw suitable diagrams wherever required

Q 1.

(20 Marks)

- (a). What is business process modeling?
- (b). How business integration is achieved in ERP System?
- (c). List advanced tools used for ERP system design.
- (d). What are important modules used in ERP system?

Q 2.

- (a). Explain how businesses were run before the ERP systems and how the ERP improves Business operations? (10 Marks)
- (b). Explain Supply Chain Management with respect to design of ERP systems. (10 Marks)

Q 3.

- (a). Explain the working of the ERP system. (10 Marks)
- (b). Discuss Risk Management in ERP implementation? (10 Marks)

Q 4.

- (a). Do the detail analysis of the roles played by ERP in business. (10 Marks)
- (b). Explain the implementation phases of ERP systems (10 Marks)

Q 5.

- (a). Explain the business modules for Human Resources and Material Management (10 Marks)
- (b). Explain with example the Business process re-engineering (BPR) methodology (10 Marks)

Q 6. Write short Notes

(20 Marks)

- (a). CRM
 - (b). Security for ERP Systems
 - (c). In-house ERP implementation advantages and disadvantages
 - (d). ERP for E- Commerce based applications
-