Duration: 3hrs   **[Max Marks:80]**

N.B. : (1) Question No 1 is Compulsory.
        (2) Attempt any three questions out of the remaining five.
        (3) All questions carry equal marks.
        (4) Assume suitable data, if required and state it clearly.

Q1.		**Attempt any Four.**	**[20]**
	a	What is Knowledge? Classify different types of knowledge.	**[5]**
	b	Explain how to manage knowledge workers in short.	**[5]**
	c	What is Nominal Group Knowledge Capture technique. How it is different from Delphi method.	**[5]**
	d	State the difference between conventional versus KM System life cycle.	**[5]**
	e	Describe different challenges in building KM systems.	**[5]**
Q2.	**a**	Explain knowledge Management systems in detail.	**[10]**
	b	Discuss NONAKA'S Model of Knowledge creation and transformation.	**[10]**
Q3.	**a**	Explain Knowledge Capturing Techniques in detail.	**[10]**
	b	Describe the modes of Knowledge Conversion-Codification Tools.	**[10]**
Q4.	**a**	Elaborate the approaches for logical testing and user acceptance testing.	**[10]**
	b	What is knowledge transfer? Explain knowledge transfer methods?	**[10]**
Q5.	**a**	Describe different KM system tools in detail.	**[10]**
	b	Elaborate different stages involved in Knowledge Process Management.	**[10]**
Q6.	**a**	Explain assessment of KM Impact.	**[10]**
	b	Explain ethical legal and managerial issues of Knowledge Management.	**[10]**

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