

( 3 Hours )

( Total Marks : 80 )

**N.B.:** (1) Question No.1 is compulsory.

(2) Attempt **any three** questions from the remaining **five** questions.

(3) Make suitable assumptions wherever **necessary** but **justify your assumptions**.

1.
    - a) Explain OOP's concepts used in PHP. 05
    - b) What are constituents of an IT strategy? 05
    - c) Define EITA. What are the contents of typical EITA? 05
    - d) What is service level management? Also, explain financial management. 05
  2.
    - a) What is business Strategies? How IT is gaining importance in formulating and implementing it? Explain this importance with real time case study. 10
    - b) What is the need and advantage of IT and business alignment, Explain it using Henderson and Venkataraman Model of alignment. 10
  3.
    - a) What is 3D framework of business and IT alignment? 10
    - b) Enlist different measure for quick restoration from failure of critical business processes. 10
  4.
    - a) Describe the SITP approach : Nolan's Stages of Growth. 10
    - b) Enlist ITIL service support processes. Explain Problem Management Process in details. 10
  5.
    - a) Describe resource planning under strategic IT planning. 10
    - b) Describe three questions that can be asked for Strategic business planning sting proper example. 10
  6.
    - a) What are new emerging role of IT professionals. 10
    - b) Describe integrated planning approach. 10
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